

TECHNICAL BULLETIN

September 23, 2013

iTrans / iTrans 2 Product Notice

Re: Sensor Module Compatibility and “Conf” Error



In December 2012, a new version of iTrans firmware, version 9.0, was released. The version 9.0 replacement sensor modules were designed to be backwards compatible with previous firmware versions. It has been discovered that though new sensor modules are compatible with previous versions of firmware, they are not interchangeable once installed. For instance, a sensor module that has been installed in a firmware version 8.0 or earlier iTrans cannot be later installed in a version 9.0 or greater iTrans. The result will be a “Conf” error. This is the result of how the version 8.0 and earlier firmware manages the memory on the sensor module. For the sensor module to work again in a version 9.0 or greater iTrans, it must be reprogrammed by the factory. This is true for iTrans and iTrans 2.